ANTAMEDIA
HOTSPOT SOFTWARE
CONTROL WiFI AND ENGAGE CUSTOMERS
# Table of Contents

<table>
<thead>
<tr>
<th>Part 1</th>
<th>Introduction</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>What is Antamedia HotSpot?</td>
<td>1</td>
</tr>
</tbody>
</table>

| Part 2  | Requirements | 2 |
|----------------------------------------------------------|---|
| 1 | Network Adapters Setup | 3 |
| 2 | Network Topology Examples | 7 |

<table>
<thead>
<tr>
<th>Part 3</th>
<th>HotSpot Setup</th>
<th>9</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Pre-installation Steps</td>
<td>9</td>
</tr>
<tr>
<td>2</td>
<td>HotSpot Installation</td>
<td>10</td>
</tr>
<tr>
<td>3</td>
<td>Setup Wizard</td>
<td>12</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Part 4</th>
<th>Windows 7, 8.1 and 10</th>
<th>16</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Windows Connection Sharing with DHCP</td>
<td>16</td>
</tr>
<tr>
<td>2</td>
<td>Disabling of Windows DHCP</td>
<td>19</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Part 5</th>
<th>Windows Server 2003</th>
<th>20</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Configuring DHCP service</td>
<td>20</td>
</tr>
<tr>
<td>2</td>
<td>Configuring Routing</td>
<td>25</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Part 6</th>
<th>Windows Server 2008</th>
<th>27</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Configuring DHCP service</td>
<td>27</td>
</tr>
<tr>
<td>2</td>
<td>Configuring Routing</td>
<td>31</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Part 7</th>
<th>Windows Server 2012</th>
<th>35</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Configuring DHCP service</td>
<td>35</td>
</tr>
<tr>
<td>2</td>
<td>Configuring Routing</td>
<td>48</td>
</tr>
</tbody>
</table>
1 Introduction

1.1 What is Antamedia HotSpot?

Antamedia HotSpot is a WiFi Hotspot management software which helps you in controlling and billing your customers for the Internet usage. Antamedia HotSpot does not require any client software installations. It uses captive portal technology to display login page in the customer browser. Upon connecting to your network (using WiFi or cable), customer will be prompted to enter valid username and password to get the Internet access. After successful login, your customer will see the remaining time and bandwidth quota, expiration date and other relevant info. HotSpot keeps track of customer usage and shows warning message when the account is due to expire, helping a customer to refill the account and continue using your service without interruption. Software includes billing, statistics and reporting with many useful features. It is hardware independent and you can use any type of access points, routers, switches and other equipment to control your Internet.
Requirements

In order to control wireless users, Hotspot software has to be set up on a gateway computer in your network. For minimal Hotspot configuration you need 3 devices:
- Hotspot gateway PC
- Internet modem/router
- Wi-Fi device for providing access to users (Wi-Fi router or access point)

System requirements for Hotspot gateway PC:
- CPU: 2 gigahertz (GHz) or faster 64-bit (x64) processor
- RAM: 4 gigabyte (GB)
- NIC: 2 network interface cards, for maximum performance we recommend using Intel PRO/1000 (EXPI9400PTBLK) network adapters

We strongly encourage you to install HotSpot on SSD drive because it can significantly improve software performance. Most modern computers have one network card built in, the other one you will need to purchase and install to computer’s PCI slot. Please connect one network card to the Internet router and other one to Wi-Fi device that your customers will use to access Hotspot. If you plan to use a Wi-Fi router to provide access for customers, please connect it to Hotspot server PC using LAN (not WAN) port.

HOW TO CREATE A HOTSPOT
CONNECTING NETWORK CARDS ON YOUR PC

NIC 1 192.168.118.130
SUBNET 255.255.255.0
GATEWAY 192.168.118.1
DNS 8.8.8.8 or ISP DNS

NIC 2 192.168.137.1
SUBNET 255.255.255.0
GATEWAY NOT NEEDED
DNS 8.8.8.8, 8.8.4.4

Antamedia HotSpot
ICS enabled

NIC 1 (WAN) connects to the Internet
- Internet Router
- Cable Modem
- 3G / 4G Modem
- Switch connected to the Internet

NIC 2 (LAN) connects your customers in Local Network
- Access Point
- Switch
- WiFi Router

Please note that the Hotspot server network cards cannot be bridged. Hotspot (Internal) network should work in a different IP range than the External network. Please refer to the diagrams for the example IP settings.
2.1 **Network Adapters Setup**

Here are detailed step by step instructions how to set gateway computer network adapters to work with HotSpot NAT, Windows RRAS, Windows DHCP Server role or ICS:

- **Static IP address** is configured on NIC1, the network card connected to the Internet router/modem.
  - It is recommended to set same IP address that is already assigned dynamically by router.
  - To see which IP NIC1 has currently assigned, go to Windows Control Panel - Network and Sharing Center screen.
  - Click on Change adapter settings link and double click on the NIC1 (Internet) network adapter.
  - From General tab press on Details button.
Here you will see all current network connection details that you need to set as static.

After that go to Windows Control Panel – Network and Sharing Center screen. Click on Change adapter settings link. Right-click on NIC1 (Internet) and select Properties from menu.
- Select Internet Protocol Version 4 (TCP/IPv4) and click Properties button.

- Click Use the following IP address radio button and enter details that you get from ipconfig previously.
- Enter IP address (e.g. 192.168.118.130)
- Click in Subnet Mask field, value will be set automatically based on IP address, be sure that is same as in Network Connection Details
- IP address of the default gateway (IP of the Internet router).
- Enter DNS addresses, it is recommended to use DNS addresses of your ISP or public DNS service such as Google (8.8.8.8, 8.8.4.4).
- Click OK and close all dialog windows

✓ **Static IP address** is configured on NIC2, the network card connected to your internal network.

Please note that for this card you need to configure IP address (e.g. 192.168.9.1) and subnet mask (e.g. 255.255.255.0) but not Gateway IP

✓ **Note:** that Internet modem/router cannot be used as DHCP server for your local network clients. DHCP server must be configured only for the local network. Windows 7, Windows 8.1 and Windows 10 DHCP Server can not provide more than 253 IP addresses for local network. If you want to use more than 253 addresses you can set it from Windows Server 2003, Windows Server 2008 or Windows Server 2012 DHCP Server role. Also, you will need to set subnet mask which will give you this ability. Be sure that you prepare all network devices on local network to use same subnet mask. Below are some of examples

<table>
<thead>
<tr>
<th>IP range (network - broadcast)</th>
<th>Subnet Mask</th>
<th>IP Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>192.168.137.0 - 192.168.137.255</td>
<td>255.255.255.0</td>
<td>256</td>
</tr>
<tr>
<td>192.168.136.0 - 192.168.137.255</td>
<td>255.255.254.0</td>
<td>512</td>
</tr>
<tr>
<td>192.168.136.0 - 192.168.139.255</td>
<td>255.255.252.0</td>
<td>1024</td>
</tr>
<tr>
<td>192.168.136.0 - 192.168.143.255</td>
<td>255.255.248.0</td>
<td>2048</td>
</tr>
<tr>
<td>192.168.128.0 - 192.168.143.255</td>
<td>255.255.240.0</td>
<td>4096</td>
</tr>
<tr>
<td>192.168.128.0 - 192.168.159.255</td>
<td>255.255.224.0</td>
<td>8192</td>
</tr>
<tr>
<td>192.168.128.0 - 192.168.191.255</td>
<td>255.255.192.0</td>
<td>16384</td>
</tr>
<tr>
<td>192.168.128.0 - 192.168.255.255</td>
<td>255.255.128.0</td>
<td>32768</td>
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<tr>
<td>192.168.0.0    - 192.168.255.255</td>
<td>255.255.0.0</td>
<td>65536</td>
</tr>
</tbody>
</table>
2.2 Network Topology Examples

Here you can see several network topology examples that can give you better insight into how you should set switches, access points and routers on a local network in order to control it from HotSpot gateway PC.
3 HotSpot Setup

3.1 Pre-installation Steps

Before installing Antamedia HotSpot software, please ensure that following conditions are met:

- Windows account on which software will be installed and used must has administrative privileges.

- Windows User Account Control is set to Never Notify level.
  - Go to Windows Control Panel – User Accounts screen
  - Click on Change User Account Control settings link
  - Move the slider to Never Notify level and click OK
  - Restart the computer to apply changes

- Windows Smart Screen is turned off.
  - Go to Windows Control Panel - Security and Maintenance screen.
  - Click on Change Windows Smart Screen settings
  - In new window select "Don't do anything (turn off Windows Smart Screen)" and press on OK
  - Restart the computer to apply changes

- Windows Defender exclusions are set.
  - Go to Windows Control Panel - Windows Defender and click on Settings.
  - Exclusion section press on "Add an exclusion" to exclude C:\Antamedia folder.
  - Restart the computer to apply changes

- Static IP address is configured on NIC1, the network card connected to the Internet router/modem.

- There are no applications running on gateway PC that are using port 78, 80, 81, 82, 443, 463, 614, 12010, 1700, 1812, 1813 (IIS, proxy software).

- Set computer to act as gateway on network using Windows Internet Connection Sharing / Routing and Remote Access with DHCP Server role or with HotSpot NAT.
3.2 **HotSpot Installation**

Once when pre-installations steps are done you can proceed with HotSpot software installation. As soon you start HotSpot software installer on computer you will get notification "Reboot Required"

![Reboot Required Message](image)

After that start HotSpot installer if it is not started automatically. Select "I accept terms in the license agreement" and press on Next.

![License Agreement](image)
New window will give you option to choose between **Express Install**, **Custom Install** or **Uninstall**. We recommend you to select **Express Install** and press on **Next**.

![Antamedia HotSpot V6](image)

During **HotSpot installation** process you will be informed about current installation of required drivers, Database Server and creating of required files. **Reboot** is required when process in completed.
3.3 Setup Wizard

After reboot login on HotSpot. As soon it is started you will get Setup Wizard that will guide you through basic setup.

If you select: No thanks, do not show wizard again" and press on Close button, you will need to go to Setup - Network tab and to set manually network adapters and autostart. Then press on Save and Start button.
If you click **Start Wizard** button, you will get ability to choose between two methods used for setup computer as gateway. First is HotSpot NAT and second is Windows connection sharing. Select your method and press on Next to continue.

From new window you get instructions of what are computer requirements and how to set it as gateway on network. Press Next to continue.
This window gives you the ability to personalize your HotSpot using Theme, Logo, Login page, use of Quick Survey or PMS Integration. Press Next to continue.

Next window gives you the ability to set and configure Internet access options using plan. Press Next to continue.
Last window give Final notes regarding setup of HotSpot software. Press on Close Wizard to stop it.

Be sure that network connections are properly selected from Network and press on Start.
4  Windows 7, 8.1 and 10

Antamedia software can be set on any Windows OS. Here will be given instructions for configuration of Windows Connection Sharing that apply to Windows 7, Windows 8.1 and Windows 10.

To set up properly Antamedia HotSpot on any of those Windows OS, please follow these steps:
1. Complete pre-installation steps
2. Set computer as gateway on network using Windows Connection Sharing or HotSpot NAT
3. Install and configure HotSpot software

4.1  Windows Connection Sharing with DHCP

Please follow these steps to configure computer as gateway on network using Windows Connection Sharing on Windows 7, Windows 8.1 and Windows 10:
2. Click on Change adapter settings link. Right-click on NIC1 (Internet) and select Properties from menu
3. From Properties menu go to Sharing tab.

4. Select only first option "Allow other network users to connect through this computer's Internet connection" and press on OK.

5. Windows will give Local Network pop-up window with notification what actually is set and what you can expect. Here you need to press on Yes.

6. After that your NIC2 (Local) network adapter will have static IP address set to Windows default values, 192.168.137.1 and subnet mask 255.255.255.0. Windows DHCP Server is activated and DHCP leases are given in 192.168.137.x range.
7. You can check **NIC2 (Local)** network adapter settings. Make Right-click menu on **NIC2 (Local)** and go to **Properties**.

8. From NIC2 (Local) network adapter Properties find **Internet Protocol Version 4 (TCP/IPv4)** select it and press on **Properties** button.

9. From New window you will see current configuration for **NIC2 (Local)** network adapter.
4.2 Disabling of Windows DHCP

Windows DHCP Server is enabled by default when Windows Connection sharing is activated on NIC1 (Internet) network adapter.

Only one DHCP Server can be used on local network. If you plan to use DHCP Server from your Router/Access Point for local computers on network, you will need to disable Windows DHCP Server first.

Disabling of Windows DHCP Server which is activated with Windows Connection Sharing can be done easy. All you need to do is to change NIC2 (Local) network adapter IP address to some other IP address. Here is example where instead of default Windows IP address 192.168.137.1 and subnet mask 255.255.255.0 is set IP address 192.168.10.1 with Subnet mask 255.255.255.0

Client computers now don’t receive DHCP leases from Windows on gateway computer. DHCP Server should be set and configured from the Router/Access Point on local network.
Windows Server 2003

Antamedia software can be set on Windows Server 2003 the same way as on Windows 7, Windows 8.1 or Windows 10. However, for medium to large sized networks (more than 200 users), we recommend using Windows Server’s DHCP service to provide IP addressing and Windows Routing and Remote Access to share the connection.

To set up Antamedia HotSpot on Windows Server 2003, please follow these steps:
1. Complete pre-installation steps
2. Install and configure Windows DHCP server service
3. Install and configure Windows Routing and Remote Access service
4. Install and configure HotSpot software

5.1 Configuring DHCP service

Note: If you configure a DHCP server on computer, you have to disable DHCP server option on all other devices (Wi-Fi routers, Access Points etc.) in the same subnet. Follow these steps to install and configure DHCP service:

1. To start DHCP server installation, go to Start Menu, select Manage Your Server and click Add Or Remove A Role link in the window.
2. Click **Next** in the first screen and wait while Windows analyzes network connections.
3. On the "Configuration options" page select **Custom configuration** and click **Next**.

4. In the list select **DHCP server** and click **Next**.
5. Click **Next** on the summary page, after a few moments **New Scope Wizard** window will open, click **Next** button.
6. Enter the name and description for the scope.

![New Scope Wizard](image)

7. Enter the range of IP addresses and subnet mask that will be distributed to clients.

![New Scope Wizard](image)
8. Add the range of IP addresses to be excluded from distribution to clients. You will need to exclude static IPs in the network (Wi-Fi routers, Access Points, other servers etc.).

9. Specify **Lease Duration** for the scope. For wireless networks we recommend setting duration to 8 hours.
10. On the "Configure DHCP Options" page select Yes, I want to configure these options now and click Next.
11. Enter the Default Gateway's IP address that will be distributed to clients, click Add and then Next.

![Configure DHCP Options](image)

12. Enter the DNS server IP addresses that will be distributed by the DHCP server and given to the client. We recommend using DNS addresses of your ISP or free public DNS servers.

![Configure DNS](image)

13. You can set IP addresses of the WINS servers on the "WINS Server" page if needed.
14. On the "Activate Scope" page select Yes, I want to activate this scope now and click Next.
15. Click Finish in both dialog windows.
5.2 Configuring Routing

Follow these steps to configure connection sharing by using Routing And Remote Access Services on Windows 2003:


3. On the Configuration page, select **Network Address Translation (NAT)**, and then click **Next**.

4. On the NAT Internet Connection page, select the interface that connects the server to the Internet. Then click **Next**.

5. On the Completing The Routing And Remote Access Server Setup Wizard page, click **Finish**.
Antamedia software can be set on Windows Server 2008 the same way as on Windows 7, Windows 8.1 or Windows 10. However, we recommend using Windows Server’s DHCP service to provide IP addressing and Windows Routing and Remote Access to share the connection.

To set up Antamedia HotSpot on Windows Server 2008, please follow these steps:
1. Complete pre-installation steps
2. Install and configure Windows DHCP server service
3. Install and configure Windows Routing and Remote Access service
4. Install and configure HotSpot software

6.1 Configuring DHCP service

Follow these steps to install and configure DHCP service:

1. To start the DHCP installation process, click Add Roles from Server Manager - Roles screen.
2. When the **Add Roles Wizard** window opens, click **Next** on that screen. From the next screen select that you want to add the **DHCP Server** Role, and click **Next**.

3. In the “**Network Connection Bindings**” screen leave checked only the network card that faces your client network.
4. Next, you need to specify DNS settings (Parent Domain, Primary DNS Server, and Alternate DNS Server). For Parent Domain you can enter the name of your Active Directory domain or make up domain name if you don't have one (in this example "hotspot.local" domain is used). We recommend using DNS addresses of your ISP or free public DNS servers for Primary and Alternate DNS Servers.

5. You can set IP addresses of the WINS servers on the "IPv4 WINS settings" screen if needed.
6. In the "DHCP Scopes" screen click Add and the options for new scope.
7. Give name for the scope. Set Starting and Ending IP address and Subnet mask that will be distributed to clients. Specify Default gateway IP address and set Lease Duration for the scope. For wireless networks we recommend setting duration to 8 hours. Make sure that "Activate this scope" option is ticked.
8. We recommend disabling DHCPv6 mode if you don't require this function. From DHCPv6 screen click **Disable DHCPv6** mode and click **Next**. After clicking Next, you will see summary page, click **Install** button. Restart the PC after installation.
6.2 Configuring Routing

Please follow these steps to configure connection sharing by using Routing And Remote Access Services on Windows 2008:

1. Go to Server Manager - Roles screen and click Add Roles.

2. In Add Roles Wizard window click Next. From the “Select Server Roles” screen select that you want to add the Network Policy And Access Services role, and click Next.
3. Read the information about this service and click Next.
4. On the "Select Role Services" page select **Routing And Remote Access Services** in the list and click Next.
5. Click **Install** on Confirmation page.
6. Click **Close** after installation is finished and go to **Server Manager** - **Roles** - **Network Policy And Access Services**. Right-click **Routing and Remote Access** and select **Configure and Enable Routing and Remote Access**.

7. On the Welcome To The Routing And Remote Access Server Setup Wizard page, click **Next**.
8. On the Configuration page, select **Network Address Translation (NAT)**, and then click **Next**.

9. On the NAT Internet Connection page, select the interface that connects the server to the Internet. Then click **Next**.

10. On the Completing The Routing And Remote Access Server Setup Wizard page, click **Finish**.

11. Click **OK** when prompted.

The server is now ready to forward packets from the Local network to the Internet.
Antamedia HotSpot software can be set on Windows Server 2012 the same way as on Windows 7, Windows 8.1 or Windows 10. However, we recommend using Windows Server’s DHCP service to provide IP addressing and Windows Routing and Remote Access to share the connection.

To set up Antamedia HotSpot on Windows Server 2012, please follow these steps:
1. Complete pre-installation steps
2. Install and configure Windows DHCP server service
3. Install and configure Windows Routing and Remote Access service
4. Change IIS port
5. Install and configure HotSpot software

7.1 Configuring DHCP service

Note: If you configure a DHCP server on gateway computer, you have to disable DHCP server option on all other devices (Wi-Fi routers, Access Points etc.) in the same subnet.

Follow these steps to install and configure DHCP service:

1. To start the DHCP installation process, click Add Roles and features from Server Manager - Roles screen.

2. When the Add Roles and Feature Wizard window opens, click Next on that screen.
3. From **Installation Type** screen select "**Role-based on feature-based installation**" and click **Next**.

4. From **Server Selection** choose "**Select a server from the server pool**" and select your computer in the list below then click on **Next**.
5. At Server Roles screen select "DHCP Server"

6. Add Roles and Features Wizard pop-up window will inform you about the role and features that you add. Click on Add Features.
7. DHCP Server role is now selected in the list of Server Roles and press on Next

8. On Features screen is by default selected all required features for installation of DHCP Server role, click on Next
9. At DHCP Server screen you will see a note which guide you to set static IP addresses on the network connections and that you need carefully to plan subnets, scopes and exclusions before installing DHCP Server. Click on Next.

10. From Confirmation screen select option "Restart the destination server automatically if required" and confirm it by pressing on Yes and new pop-up window. Then click on Install button.
11. When installation is finished you should press on "Complete DHCP configuration" link.

12. **DHCP Post-Install configuration wizard** will start with "Description" and instructions about the creation of security groups, here click on **Commit**
13. From **Summary** screen click on **Close** button.

![DHCP Post-Install configuration wizard](image1)

14. Restart computer and from **Server Manager** press on **Tools** and choose **DHCP**.

![Server Manager](image2)
15. From **DHCP** window select your server and click at **IPv4**.

16. From **IPv4** right-click menu select **New Scope**
17. From **New Scope Wizard** press on **Next**.

18. Set **Scope Name** and **Description** before you click on **Next**.
19. From **IP Address Range** screen enter **Start IP address**, **End IP address**, **Length** and **Subnet mask** and click on **Next**.

20. From **Add Exclusions and Delay** screen set excluded IP or range of addresses if it is required and press on **Next** to continue with setup.

21. At **Lease Duration** screen set 8 hours as lease time duration. Shorter time interval is recommended for wireless networks with higher number of new users. Click on Next.
22. From **Configure DHCP Options** select "Yes, i want to configure these options now" and click on **Next**

23. On **Router (Default Gateway)** screen type your **NIC2 (Local)** static IP address and press on **Add** button. Then click on **Next**
24. From **Domain Name and DNS Servers** you need to specify DNS settings (**Parent domain**, **IP addresses for DNS Servers**). For **Parent Domain** you can enter the name of your Active Directory domain or make up domain name if you don’t have one (in this example "hotspot.local" domain is used). We recommend using DNS addresses of your ISP or free public DNS servers as Google DNS 8.8.8.8 and 8.8.4.4. **Add DNS in list and click on Next.**

![New Scope Wizard](image)

25. You can set IP addresses of the WINS servers on the "WINS Servers" screen if needed and click on **Next**

26. In **Activate Scope** screen select "**Yes, i want to activate this scope now**" and press on Next.

![New Scope Wizard](image)
27. On **Completing the New Scope Wizard** click on **Finish**.

![New Scope Wizard](image)

You have successfully completed the New Scope wizard.

To provide high availability for this scope, configure failover for the newly added scope by right clicking on the scope and clicking on configure failover.

To close this wizard, click **Finish**.
7.2 Configuring Routing

Follow these steps to configure connection sharing by using Routing And Remote Access Services on Windows 2012:

1. Go to Server Manager - Roles screen and click Add roles and features.

2. In Add Roles Wizard window from Before You Begin screen click Next.
3. From Installation Type select "Role-based or feature-based installation" and click on Next

4. From Server Selection screen choose "Select a server from the server pool", press on your server in the list and click on Next button.

5. On Server Roles screen select "Remote Access" role and click on Next
6. From **Features** screen is already selected all required features that should be activated, click on **Next**.

7. On **Remote Access** screen are given information about all available options from the role. Click on **Next** button.
8. From **Role Services** screen select "Routing", this will bring you new pop-up window with required features for Routing, click on **Add Features**.

9. This will also activate "**DirectAccess and VPN (RAS)**" by default and click on **Next**.
10. It will bring **Web Serve Role (IIS)** screen on which you need to press on **Next**
11. **Role Services** screen show list of services required for installation of Web Server (IIS), press on **Next**.

12. From **Confirmation** screen select "**Restart the destination server automatically if required**", from pop-up windows click on **Yes** to allow automatic restart, and press on **Install**.
13. When installation is finished, close "Add roles and Features Wizard".

14. Go to Server Manager and from Tools panel click on "Routing and Remote Access".

15. From Routing and Remote Access windows make right-click on your server and choose "Configure and Enable Routing and Remote Access".

17. From **Configuration** screen select "**Network address translation (NAT)**" and click on **Next**

![Routing and Remote Access Server Setup Wizard](image)

18. On **NAT Internet Connection** select network interface which is used for connecting to Internet and be sure that "**Use this public interface to connect to the Internet**" is used, then click on **Next**

![Routing and Remote Access Server Setup Wizard](image)
19. At Completing the Routing and Remote Access Server Setup Wizard press on Finish

![Routing and Remote Access Server Setup Wizard](image)

20. It is required to change IIS port from default port 80 in order to use Antamedia applications on computer. 
21. Go to Server Manager and select IIS panel. From right click menu on you server select "Internet Information Services (IIS) Manager"
22. In **Internet Information Services Manager** select your server and from new pop-up set to stay connected to latest Web Platform Components with click on **Yes**

![Internet Information Services Manager](image)

23. Click again on your server and from **Sites** select "**Default Web Site**".

24. In **Actions** panel click on "**Bindings**" link

![Internet Information Services Manager](image)
25. From **Site Bindings** select type http with port 80 and click on **Edit**.
26. In **Edit Site Biding** window change **port 80** to some other port, for example **port 100** and click on **OK**. After that close **Site Bindings** and **Internet Information Services Manager** window.

Windows Server 2012 is now ready to forward packets from (internal) local network to the Internet and to install Antamedia HotSpot.